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ALBERTA CALLS

A magazine for the employees of the Alberta Government Telephones

MARCH - APRIL, 1964



VOLUME 9, No. 2
EDMONTON, ALBERTA
MARCH - APRIL, 1964

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Member
Canadian Industrial
Editors' Association

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SPRING LAMBS

The winter snows are steadily disappearing and trees are starting to push out green and tender buds. Symbols of the season are the young of Alberta's many wild animals. The lambs on our cover are as bright and gay as the season itself and frisk and play in anticipation of the warm days ahead. Our own spring fever is a parallel indication of the same anticipation. Photo courtesy of Alberta Government Photographer — Department of Industry and Development.

There was the woman who got off a bus and saw a gloomy-looking gentleman nearby. Impulsively the kind-hearted woman slipped a one-dollar bill into his hand and gently whispered, "Never despair, never despair." Next morning she got off the bus and there stood the same man. As she passed him, he handed her eleven one-dollar bills and whispered, "Never Despair won by seven lengths — paid ten-to-one."

"Drink," said the old lady, "is a curse. It makes you fight policemen, quarrel with your neighbors, throw things at your husband—and miss him."

A man and his wife were sitting together in the living room one evening. The phone rang and the man answered. He said, on the phone, "How on earth should I know? Why don't you call the Coastal Patrol?" Then he hung up and returned to his newspaper.

The wife asked, "who was that, dear?"

The husband said, "I haven't the faintest idea. Some silly jerk wanted to know if the coast was clear."

A vacation is a succession of 2's. It consists of 2 weeks, which are 2 short. After which you are 2 tired 2 return 2 work, and 2 broke not 2.

Golf is a game where a ball 1½ inches in diameter is placed on a ball 8,000 miles in diameter. The object is to hit the small ball without hitting the large one.

The girl had made it clear to the young man that she was not averse to marrying him. It was equally clear to the young man that he had not won the approval of her domineering, strong-willed, crusty old battle-axe of a mother. "The trouble is," said the girl, "that mother thinks you are effeminate."

The young man reflected on this for a few minutes and then replied, "Well, compared to her, maybe I am."

Employer (in a rage): "Who told you that just because I've kissed you a few times you could loaf around all day and neglect your work?"

Secretary: "My attorney."

It is now proved beyond doubt that smoking is one of the leading causes of statistics.

A man went to his doctor and requested treatment for his ankle. After a careful examination the doctor inquired: "How long have you been going about like this?"

"Three weeks."

"Why, man! Your ankle's broken. Why didn't you come to me before?"

"Well, every time I say anything is wrong with me, my wife declares I'll have to stop smoking."

Don't drive with one arm 'round your girl. Let her drive and you use both arms . . .

The club bore, renowned for his oft-repeated pretensions to infallibility, startled his hearers by admitting that he had once been wrong.

"You wrong? Surely not!" scoffed a listener.

"Yes," replied the bore. "Once I thought I was wrong and then discovered that I wasn't."

A woman and her lover were wrapped in a fond embrace, when the door popped open and in stormed her husband.

"O God," the lady groaned, "here's big mouth. Now it'll be all over town."

One of our up-country fisherman's favourite "tall tales" concerns the fellow who, impatient at his failure to pull in a single thing, impulsively dipped the minnow he was using as bait in a jug of popular "dew" and lowered his line again. Seconds later he felt a strike and hauled in a huge lake trout, which was thrashing about helplessly against the minnow, which had it by the throat and was choking it to death.

Doctor: "You don't have to hold both wrists of the patient to take his pulse."

Nurse: "I'm not holding them to check his pulse — it's his impulse I'm concerned about."

Pepita: "You must be very proud of your husband Juan. He's handsome."

Lolita: "Yes, but you should have seen the Juan that got away."

A thief sauntered into a Chinese restaurant and held up the proprietor. "Gimme all your money," he snarled. The Chinese owner hesitated a moment, then softly inquired: "To take out?"

The breadwinner came home slightly looped and explained that he did not have his pay cheque. "I bought something for the house," he said.

"And what did you buy for the house?" the wife asked.

"Twelve rounds of drinks!"

The little girl reported: "Father came in late last night and rammed into the garage doors, knocking one right off. It's a good thing he didn't have the car."



INTERNATIONAL AIRPORT COMMUNICATIONS

The Edmonton International Airport boasts the largest number of special communication facilities ever to be installed in one place by Alberta Government Telephones.

The vast project, which cost in excess of \$500,000, is the result of more than 2 years of preliminary study by engineers and other experts in telephone science. Actual installation of the equipment has been completed over the past eight months.

All communication facilities have been designed to allow for future expansion. The underground cable from Edmonton to the airport, for example, consists of 101 pairs of wires. Only 16 pairs are now in use. The remaining 85 are held in reserve.

The telephone exchange has 400 lines and 400 terminals — more than sufficient for a fair-sized town. The exchange is the first in Alberta to use switching equipment engineered by Etelco of England.

Six speedlines have been installed to give instant communication in case of any emergency. They connect a central control room with the following points: the fire hall, the elevators, the heating and air-conditioning center, the electrical and mechanical installations, and an approach road pedestal phone.

The Department of Transport has been supplied with an ET-4 switchboard—the first of its kind to be installed by AGT. It provides intercom and out-line facilities for 60 phones at present and has room for unlimited expansion. A special innovation of the ET-4 is that customers may bypass the switchboard operator and dial in directly to any of the D.O.T. phones, if they wish.

Electrowriters have been installed for the D.O.T. These electronic marvels are equipped with special pens which enable a person in one office to send a written message to another office instantaneously.

Telegraph equipment consists of three 23B Datatel systems, with 17 channels each. These are used largely for air radio, air traffic control, and the transmission of meteorological information.

Special service lines to the D.O.T. carry weather map and weather radar information. A special service line to the T.C.A. office is connected with Reservac equipment, which automatically feeds reservations to a computer in the East for immediate reply.

The air lines are equipped with key-system phones, intercom facilities, walkie talkies, and direct lines to their downtown offices.

Five Edmonton hotels have direct lines for the convenience of travellers who wish to make reservations: the Macdonald, the Caravan, the Corona, the Mayfair, and the Riviera.

Other companies with direct lines include Hertz, Avis, Tilden, and Yellow Cab.



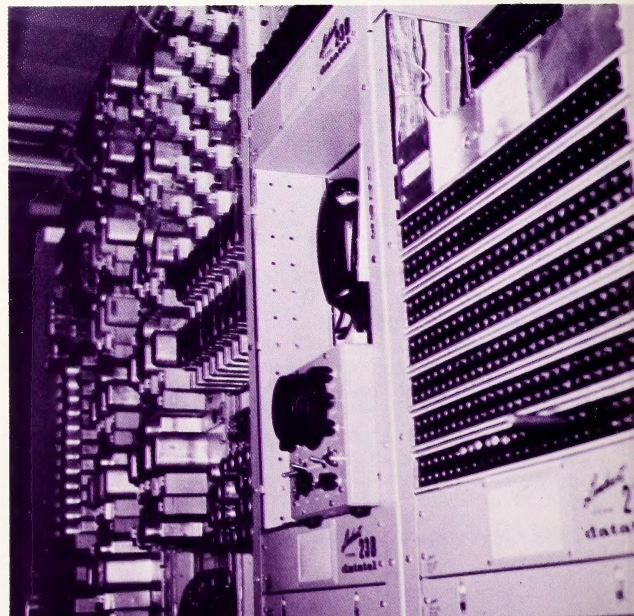
Ron Hosler and Roger Nadeau examine an Electrowriter in the control tower of the new Edmonton International Airport.

The Communication services which Alberta Government Telephones is providing for the Edmonton International Airport are designed to give the greatest of efficiency and convenience. They are designed to grow with the airport in the years to come.



The D.O.T. switchboard has room for unlimited expansion.

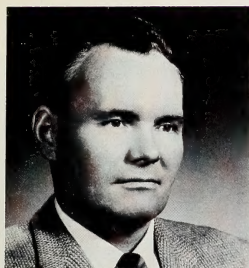
The telephone exchange in the new airport is large enough to serve a fair sized town.



ORGANIZATION CHANGES

(effective date in brackets)

PLANT DEPARTMENT



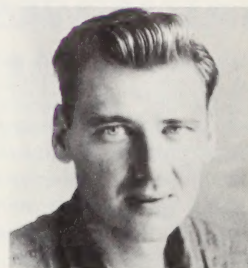
J. C. (Jack) McQuaig
Construction Supervisor
Grande Prairie
(Mar. 1)



J. (John) Bobak
Line Foreman
Peace River
(Mar. 1)



F. (Frank) Brown
Line Foreman
Red Deer
(Mar. 1)



G. (Gord) Tocher
C.O. Foreman
Whitecourt
(Jan. 15)



J. C. (John) Wells
Line Foreman
Calgary
(Mar. 1)

COMMERCIAL DEPARTMENT



T. W. (Tom) Starkie
General Commercial
Supervisor
(Feb. 10)



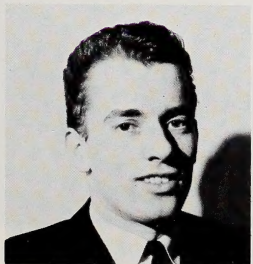
R. (Dick) Karbonik
Business Office
Supervisor—Vegreville
(April 1)

PERSONNEL



J. R. (Jim) Smith
Safety Supervisor
(April)

ACCOUNTING



E. W. (Ed) Martyna
Special Studies Supervisor
(Jan. 22)

PLANT DEPARTMENT

A. (Al) Fehr Sub Foreman—Hanna (Jan. 27)

ENGINEERING

G. W. (Garry) Lewis Eng. Assistant (Feb. 1)

P. (Peter) Schmidt Eng. Assistant (Feb. 1)

TRAFFIC DEPARTMENT

F. (Fred) Darrell Traffic Eng. Assistant (Mar. 1)

D. B. (Dave) Edwards Traffic Eng. Assistant (Mar. 1)

D. M. (Don) Turner Traffic Eng. Aid (Mar. 2)

FRASER WILSON

In the June, 1917 issue of the Transmitter (forerunner to Alberta Calls) there appeared an article entitled "Calgary passes the Ten Thousand Mark" which chronicled the important milestone of the number of telephones in Calgary reaching this figure. Although no mention was made of it in this issue of the Transmitter, another important event took place during that month; Fraser Wilson joined the staff of the AGT as an apprentice switchman in the old main exchange. In the half century since that date, there has been a dramatic change in the scope and outlook of the AGT and Fraser has grown with it, and been an influence and part of that change. The 10,000 telephones in Calgary have increased to 144,000 in the years during which Fraser accumulated enough time to become our longest service employee. His record for continuous and uninterrupted employment (he missed only a few days sick leave in his entire 47 years with the AGT) will stand as an inspiration to his younger associates long after memos signed by D.F.W. have ceased to circulate around the system.

Fraser spent close to 40 years working in Calgary as he progressed from apprentice to serviceman to switch foreman and finally to Dial Service Supervisor. In 1956 he changed department and location when he joined the Edmonton commercial staff as Assistant Commercial Engineer. In 1960 Fraser was made General Commercial Supervisor and served in this capacity until his retirement.

On the evening of February 7th, some 120 of Fraser's fellow employees gathered in the Bonaventure Hotel to wish him good luck upon 'his day'. General Commercial Manager, Gordon Ades chaired the gathering and outlined Fraser's remarkable history to the assembly. Mr. Red Urquhart presented Fraser with a life membership in the I.B.E.W. and Chris Forbes congratulated him with his life membership in the Pioneers. Earlier in the day, at a ceremony in Head Office, Fraser was presented with a gold wrist watch and a well padded wallet. A tape recording brought greetings and best wishes from General Manager, Jim Dodds, and Minister, Ray Reiersen, as they were both in Europe at the Olympic Games. Barbara Reid gave Mrs. Wilson a bouquet of roses on behalf of the staff.

We in the editorial staff would like to add our best wishes to those already extended to an individual we will all remember as a friend as well as a fellow employee—Fraser Wilson.



Pioneer Secretary, Chris Forbes, presents Fraser with his life membership — a tribute to Fraser's 47 years of service.



Gordon Ades presents a gift from the staff to retiring employee Fraser Wilson while Mrs. Wilson smiles approvingly in the background.

MILLIE GILLESPIE



Millie Gillespie's stern look is a façade—her affection for her job and her staff made her one of Alberta's most popular chief operators, both with her customers and her staff.

Everyone in Fort Macleod owes a debt of gratitude to Millie Gillespie, Agent Chief Operator for Alberta Government Telephones. She has served faithfully in her work for the past 35 years, and she has made the community a better place in which to live.

It was on May 16, 1927, that Millie first entered the AGT office in Fort Macleod as a switchboard operator. She was nervous that first morning, just like anyone else on a new job, but before long she had proved to be exceptionally efficient in her work. Her pleasant, ever-cheerful voice brightened the day for anyone placing a call.

On March 1, 1945, she was made Chief Operator, a position which she has held ever since. In 1952, in addition, she filled in for a while as Temporary Instructress for the Southern District.

As Chief Operator, Millie never allowed anything to interfere with the good service provided by the telephone office. To achieve this, she has had to be strict—but, the girls hasten to affirm, it was always a strictness tempered by kindness. If reproof was ever needed, it was given firmly. Then, the matter was forgotten. The girls knew that their Chief Operator was a friend who was prepared to back them one hundred percent.

In like manner Millie dealt with the telephone subscribers. She took no nonsense from one who was unreasonable, but she would go to any lengths to help a person who called for assistance. Often, in times of emergency, her quick action has been responsible for contacting firemen and policemen, and for locating doctors out on calls.

When a customer neglects to pay his bill, over a period of time, the service is cut off. It's the rule, and it must be observed. On more than one occasion, however, Millie has been known to go around on her own time to collect a delinquent customer's bill, rather than see his service cut off.

There is a suspicion that Millie must have violated the Child Labor Laws when she started with AGT. In any case—after 35 years of service—she is still young and active. She takes a lead in community affairs, trains the I.O.D.E. drill team, and is active in church work.

One of Millie's favorite sports is trout fishing. She knows where to look for the big ones, along the Waterton, Old Man, Kootenay, and Elk rivers, and the adjacent streams, and she knows which lures to use. There will now be ample time to pursue her favorite pastime.

Millie was offered a transfer to an important senior position. She didn't take it. Fort Macleod is where Millie Gillespie has lived and given so generously of her time and talents for the good of all. It is where she has chosen to stay.



Fort Macleod's telephone stalwarts — Millie Gillespie and Art Hetherington. The retirement of half of this team will be hard felt in the southern area.

Dial Daze



Al Alain assists a subscriber to place a demonstration Direct Distance Dialing call.

Bob Kitchener (the one without a beard) discusses the new dial telephones with residents of the Fort Macleod area.



Bill Doucette gives an animated description of the workings of a telephone exchange.



Seven — seven! — more towns have received dial telephone service since our last issue of the magazine:

<u>Location</u>	<u>Lines</u>	<u>Terminals</u>	<u>Cost</u>
Beaverlodge	500	800	\$ 83,198.
Fort Macleod	1,200	1,600	145,000.
Sangudo	200	500	153,432.
Craigmyle	100	300	43,260.
Clairmont	160	(SA-1)	87,892.
Clive	140	400	69,400.
Kitscoty	200	500	65,300.

Two of the above locations, Fort Macleod and Clive, also received Direct Distance Dialing.

Clairmont had the distinction of being the first town in the province to be served by the new crossbar switches.

Bob Comrie demonstrates the correct procedure for placing calls on a rural dial telephone.



CALGARY D.R.A.

MOVED TO EDMONTON



Over the February 1st week-end, the entire Calgary section of our Revenue Accounting Department — employing 80 people — moved to the Commonwealth Building in Edmonton.

Purpose of the move was to centralize manual billing and to pave the way for eventual conversion to machine billing. Edmonton was selected because it is where our computers are located.

Business was carried on as usual on the Friday prior to the move. Then, at 3:00 o'clock in the afternoon, everything was tagged, and the big job of packing began.

Over the week-end, desks, machines, and other pieces of equipment were moved to their new quarters in Edmonton. As each piece of equipment arrived, it was set into place according to pre-arranged floor plans.

By 10:00 o'clock, Monday morning, everything was in place, and work was resumed. The move, intended to increase efficiency, was itself carried out so smoothly that not a single day was lost.



Toll Billing Section.



Accounts Billing Section.

ON THE LIGHTER SIDE



The following memoranda are taken from the files of the L & P News, house organ of the Beaver Falls Light & Power Commission.

AN EXPERIMENT

June 17

Memorandum

From: Orville Onion, General Manager.

To: Harry Hemlock.

This will confirm your appointment as Editor of the L & P News. Please accept my congratulations along with those of the Commission.

We have for some time suspected that the News is not highly regarded by our employees. The findings of a recent opinion poll have confirmed this, although I personally believe the survey results are exaggerated and the News should really have received a higher interest rating than the City Directory. Nevertheless, there is substance to the claim that our magazine is becoming dull and insipid.

We are counting on you to provide fresh life and vigour, and to this end all department heads have been advised that you are to have a free hand in reporting and dramatizing daily activities within our organization.

I am sure that, under your able guidance, the appearance of the News each month will be eagerly awaited by all employees.

July 3

Memorandum

From: Orville Onion, General Manager.

To: Harry Hemlock, Editor, L & P News.

Congratulations on your first issue! The new format is by far the best in the magazine's history and your colourful writing has awakened wide interest. I can hardly believe you have achieved so much in a matter of a few weeks. Keep up the good work!

I especially enjoyed your article "Men of Figures" about the Accounting Department. It is highly readable and informative, and the only point

I might mention is the part where you say: "Accounting procedures are essentially unchanged since 1902; the notable exception being the absence of quill pens." I understand, of course, that you mean the Commission is not inclined to capricious novelty in this field, but your wording could possibly be misinterpreted, particularly by the junior staff.

I hope you will not view this as undue criticism of your excellent work.

August 4

Memorandum

From: Orville Onion, General Manager.

To: Harry Hemlock, Editor, L & P News.

Enjoyed your last issue very much and I am pleased to note you are not letting yourself get in a rut. Your writing continues to be very fresh.

We were pleased to have you attend our weekly Executive Committee meeting and, by and large, your reporting was accurate. However, I am not sure you quite captured the essence of the executive relationship when you wrote: "After the General Manager gives his opinions the department heads are on their own and can express enthusiastic agreement in any way they choose." This could be misread. I think, too, you could have omitted the part about the Office Manager and the Service Superintendent colliding in attempting to light my cigar, resulting in a nasty elbow in the face for the Chief Engineer. This sort of thing is of very little interest to the average employee and I might suggest you concentrate more attention on personal notes and items of interest about our staff.

September 3

Memorandum

From: Orville Onion, General Manager.

To: Harry Hemlock, Editor, L & P News.

In my memorandum of August 4, when I suggested the inclusion of personal notes, I had in mind items of social and cultural interest. For

IN JOURNALISM

example, I expected to see a rather full report of Miss Mulvaney's splendid showing at the Home & Garden Festival (1st in dahlias and chrysanthemums, honourable mention in snapdragons). Evidently you are also unaware that Perkins of Meter & Relay has been elected Supreme Omnipotent Illustrious Grand Potentate in the Mystic Order of Drovers. Granted this is a junior office in the Order, I still think it was worth a line or two.

I am surprised you could overlook these newsworthy items and yet include such trivia as the paragraph about our Personnel Officer and Miss Charmaine La Fleur of Engineering having dinner together at the Candlelight Cafe. The eating habits of employees can hardly be regarded as matters of general interest.

October 4

Memorandum

From: Orville Onion, General Manager.

To: Harry Hemlock, Editor, L & P News.

Quite frankly, the last issue of the News leaves much to be desired. Your personal notes continue to be uninspired and tedious. We simply do not care to read, for example, that young Estes of Accounts Receivable has recently purchased another mink coat and a Cadillac convertible for his wife.

Furthermore, your statement in the Staff Dinner story that "The Chairman announced he had nothing to say and proceeded to do so for over an hour" is in the worst possible taste.

In future you will refrain from any comments about Commissioners or management staff and will submit all copy to me personally at least one week prior to publication.

As a suggestion for the next issue, you might consider a feature picture story on the beauties of nature around Beaver Falls at this time of year. I am sure the staff would enjoy this.

November 2

Memorandum

From: Orville Onion, General Manager.

To: Harry Hemlock, Editor, L & P News.

I have just seen the latest issue of the News with the picture story, "Nature's Handiwork".

There is no point protesting that an advance copy of this feature was submitted to me because, as you are well aware, I have been engaged in handling an extraordinary number of applications for transfer to Accounts Receivable. I was therefore unable to review your material, for which you will have to bear sole responsibility.

The final decision in this case rests with the Commission who will meet tomorrow to consider the matter. Miss La Fleur's father is expected to be present and I understand he takes the view that his daughter could have posed for the "Nature's Handiwork" pictures just as well fully clothed.

November 4

Memorandum

From: Orville Onion, General Manager.

To: Quentin Quietly.

This will confirm your appointment as Editor of the L & P News. Please accept my congratulations along with those of the Commission.

We have already discussed in some detail the changes we consider to be desirable in the News. Your suggestion of a series of articles on safety tips around the home, together with regular features on gardening and knitting, are excellent and will be enthusiastically received by the staff.

If you require any assistance you may contact me directly, or make an appointment with Miss La Fleur, who has replaced Miss Mulvaney as my confidential secretary.

by David Pope, P.Eng., Manager,
Sandwich West Hydro-Electric System, Ontario

If you've been a recent visitor to our Radio Terminal and Switching Engineering section, you probably have noticed an abundance of new faces in these areas. The many new staff members are not AGT employees but are employees of Consultants & Designers Inc.—an American firm which specializes in supplying technical and creative personnel to companies needing temporary assistance of such a nature. The first of our American visitors arrived last May and have proven a tremendous aid in taking up the overload in the issuing of specifications for various radio, terminal and switching projects for our increased C.D.O. conversions.

With over twenty American lads visiting our capital city, we decided to take advantage of the situation and their good nature and see how they liked their northern neighbors. The following quotations are their answers to the question:

HOW DO YOU LIKE EDMONTON?

Bill Hafner (Chicago, Illinois)

Having been to Calgary in 1960, my introduction to the clean and modern city of Edmonton was not a surprising one. We drove in from the airport and turned down Saskatchewan Drive for our first real view of Edmonton. The many new high rise apartments overlooking the scenic river valley spread in a panorama of Edmonton's sky line will remain as our first and most lasting impression of the city. When friends back home ask us what we think of Canada's northernmost capital city, we will invariably describe a clean and friendly city with as attractive a river setting as it has been our pleasure to visit.



Gary Strauch (Clifton, New Jersey)

I found the drive from International Airport a bit deceiving. As we drove past acres of open land and scattered grain elevators I asked, "Could this be Edmonton?" Within twenty minutes my worries were relieved as we entered the downtown district of a scenic bustling city. We had arrived at a nice time of the year as spring was here and nearly everything was green.

The first day at the AGT Head Office building introduced us to many of the wonderful people whom we were to work with for the coming months. In fact, one of these people later became Mrs. Strauch. I found everyone willing to help, not only with work but with information and advice as to housing, restaurants, entertainment, etc. They even went as far as to lend us blankets, kitchen utensils, and other household items which I couldn't carry in my two suitcases.

During the first few weeks it appeared as though there was nothing to do in Edmonton but after making some friends and getting around the city I soon discovered that Edmonton offers nearly the same things to do as New Jersey.

To sum up my impression of Edmonton in one word I think I would say "friendly".

John Kerssick (Chicago, Illinois)

Edmonton is definitely a big city, 300,000 people and as modern as any that I have seen. For its size, 65 square miles, it's possible to go from one end of the city to the other without hitting hardly a traffic light. There are traffic circles which are unknown in Chicago.

What impresses me the most is the relaxed and easy going attitude of the people. They work to live rather than live to work. During every month of the summer the calendar is so planned that a three-day week-end appears, and being just a couple of hours from the mountains makes quite a change from the city life.

Frank Schmicci (Brooklyn, N.Y.) (from a letter to his folks)

You can stop sending CARE packages and I'm sending the snow shoes back; this just isn't the Edmonton we read about. I've yet to see an Eskimo and upon entering the city a sign states that there are over 300,000 friendly people here. I can't verify the amount but the description has repeatedly proven itself to be true. Edmonton is unique in its own way and to compare it to New York would be impossible. It supports the slower and simpler life of a suburban area and yet it enjoys the advantages of a growing modern city.

Entering the new AGT building was the most pleasant and impressive surprise. Its twelve glass enclosed floors house a competent staff who enjoy the latest in telephone office facilities. I'm sure my work will prove to be interesting and diversified due to the rapid expansion and modification of present telephone systems.

I predict a pleasant and eventful stay in Edmonton even though the cocktail lounges close at 11:30; and if I don't end this now I'll be too late for the last call.

Gene Miller (Tucson, Arizona)

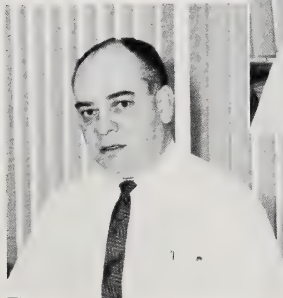
Edmonton is comparable to Tucson in areas of population and elevation. The weather, although naturally cooler, has been much warmer than I expected. During the month of February, it ranged within 10 to 15 degrees of Southern Arizona. One evening when I telephoned home it was 8 degrees warmer here.

The people here are quite friendly and patient with the social errors we have committed due to our different customs. The first time I entered the domain of a Canadian housewife, I was informed to go back out and take my ----- shoes off.

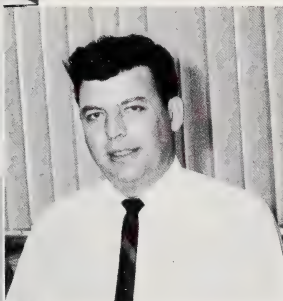
Perhaps the most fascinating custom is the extent of the pedestrian right-of-way. The possibilities are unlimited for both drivers and pedestrians. When I had trouble driving across a busy arterial, my passenger stepped out of the car and into the crosswalk, stopping traffic and enabling me to drive merrily across.



Jack Albert



Joseph Colquhoun



Frank Andrus



John Kerssick



Frank Schmicci



Gene Miller

Jack Albert (Newark, New Jersey)

Prior to arriving at Edmonton I believed it to be in an extremely cold climate. My first surprise came when the pilot of the plane gave us the present temperature of Edmonton; it was as warm as New Jersey. The second surprise came as I left the plane at the International Airport, the temperature was about 50 degrees yet it felt like 65.

In New Jersey a city of 250 thousand is considered to be a large town but after seeing Edmonton it has proved to be a small city.

The majority of the laws are identical with the laws of New Jersey except more of the minor ones are enforced. I still hesitate before stepping off a curb into moving traffic and I don't think I'll ever get over having the traffic halt to allow me to cross the street.

I find it difficult getting any shopping done due to the early week-day closing and absolute closing on Sundays is just about impossible to adjust to.

After all is said and done, I think Edmonton and its people have treated me with a remarkable hospitality and I'm sure that my stay here will be an enjoyable one.

Joseph Colquhoun (Redondo Beach, California)

There appears to be a new city grown up within the old; the modern office and apartment buildings are far more numerous than I had anticipated; the International Airport has set a precedent to encourage and accommodate future city demands.

Edmonton is an ideal place to raise a family; but on the same parallel, industrial growth is imperative to keep the family circle intact. I think the people of Edmonton have a nice city they can be proud of.

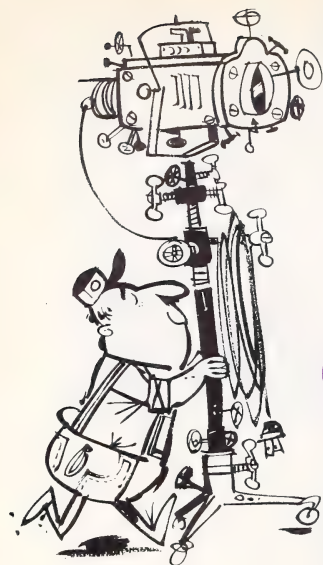
Frank Andrus (Dover, New Jersey)

The great area and large population of this modern Edmonton was a very pleasant surprise. I had expected to find a city of average size for a typical "Capital of the North."

Although the many and varied stores are crowded, the variety of goods and excellent display make shopping a pleasure. The courtesy and patience of the clerks and the leisurely pace and mode of life are indeed a far cry from the hustle and bustle of the New York area.

Crossing the wide, clean streets without having to dodge cars for your life is indeed gratifying. Traffic is swift, but the strict enforcement of minor laws gives pedestrians the break that is lacking in the majority of other cities.

My most lasting impression, however, will be the genuine, friendly hospitality of Canadians. At AGT, this was expressed by the many invitations from Engineering personnel to visit their homes. I sincerely hope that I may have the opportunity to reciprocate at my home in Dover, New Jersey, when any of the A.G.T. people visit the New York Metropolitan area.



AGT ON CBC-TV

"Ladies First," the CBC show directed by Gloria St. Germain, paid a recent visit to the No. 2 Operating Unit of AGT's Edmonton Toll Office.

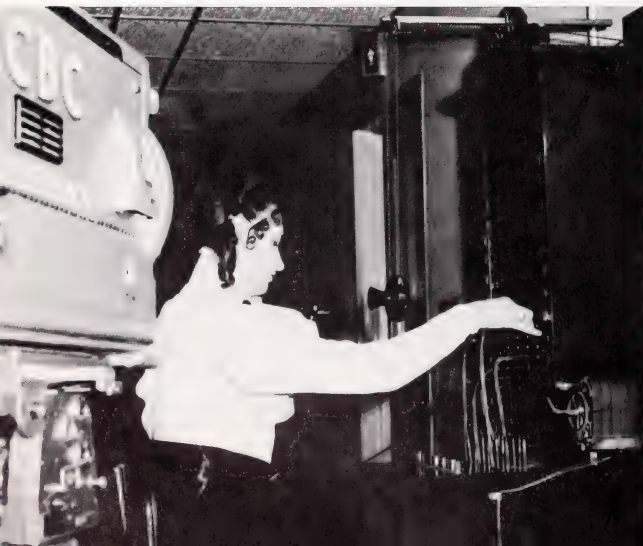
Bob Owen, Assistant Traffic Superintendent, discussed developments in telephone science with Ernie Poscente of CBC.

"Twenty years from now," said Ernie, "I suppose this office will be nothing but wires and machinery, instead of pretty operators."

"No," Bob reassured him, "we'll still need our operators for collect calls, person-to-person calls, calls from paystations and hotels, conference calls, and calls to points with less than seven-digit numbers."

The next part of the program featured the operators themselves. Judy Gauvreau, with hairdo

Judy Gauvreau . . . a modern Miss and an old-time board.



"Look! Here's the dial." Jo Everitt and Ken Wright examine the Ericofon.

and costume of the period, demonstrated operation of an early switchboard that came into use about 1908. Joan Murray, a modern counterpart, put through a simulated call to Winnipeg to illustrate an operator's duties.

Then the cameras swung over to the other side of the room, where Ken Wright was showing Jo Everitt a display of telephones, ranging from the earliest to the latest models. Jo was specially interested in the instructions in the front of AGT's first telephone directory, printed in 1908.

"Before I leave," she said, "I'd like to read you a word of advice from **Directions for Using the Telephone**: 'Do not hang up your receiver until you have finished talking.' OK?"

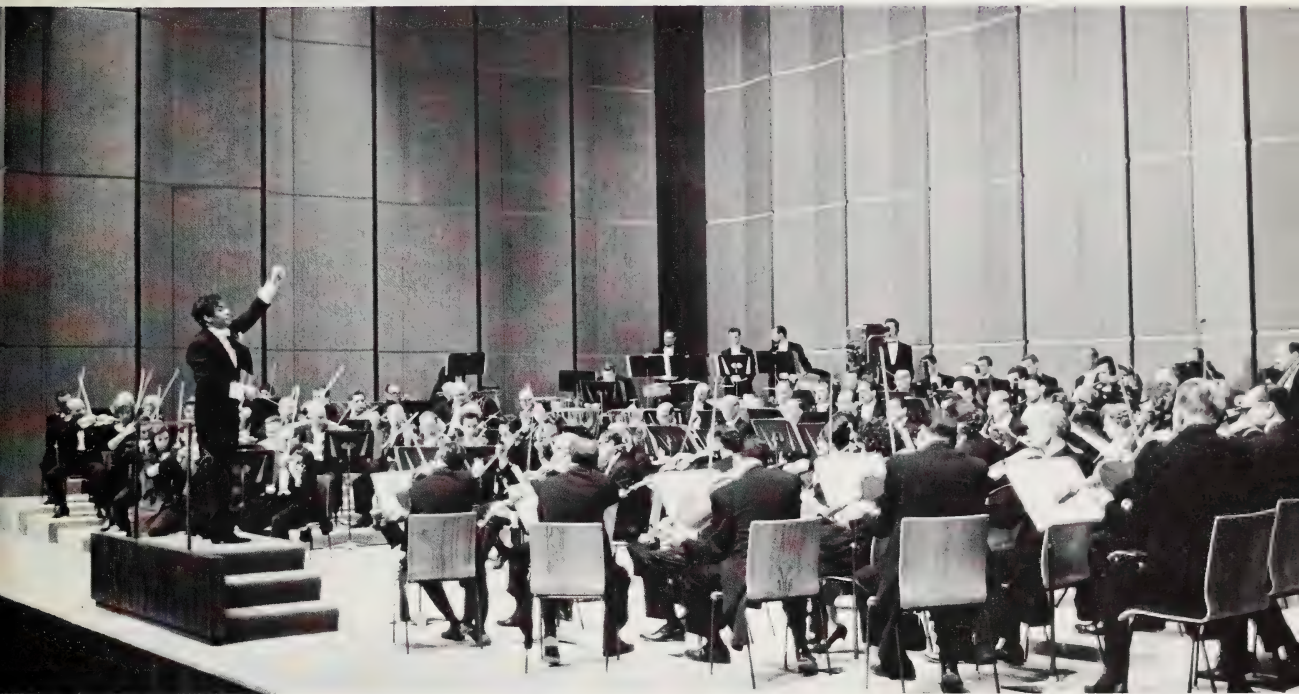
OK.

Joan Murray . . . to be replaced by wires and machinery — never!



TRANS-CANADA TELEPHONE SYSTEM PRESENTS:

THE MONTREAL SYMPHONY ORCHESTRA



Montreal's cultural showpiece, the architecturally exciting Place des Arts, was the back-drop for the C.B.C.'s production of the Richard Strauss tone poem, "Heldenleben."

Music director, Zubin Mehta, wielded the baton at the October video-taped opening of the Montreal Symphony Orchestra's 30th season.

In tribute to the orchestra, program host — composer-critic Jean Vallerand—observed: "For an orchestra, as for human beings, maturity begins at thirty. The 'Heldenleben' is meant to emphasize the importance of that anniversary in Canadian musical life."

The video-taped "Heldenleben" was aired March 4, 9:30 to 10:30 p.m., on the C.B.C. network's "Festival."

The Trans-Canada Telephone System, sponsor of the program, declared that it would not be broken by commercials and a full 45 minutes of uninterrupted music greeted viewers of the programme.

Service - - -

CHESTER'S TOOL SUPPLY LIMITED
138 - 10th Street N.W.
CALGARY, ALBERTA

Alberta Government Telephones,
119 - 6th Avenue S.W.,
Calgary, Alberta.

Attention: R. S. Crawford, Esq.,

Gentlemen:

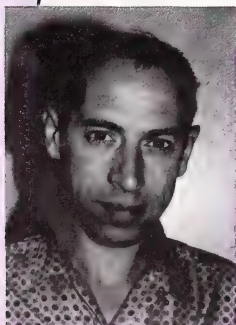
Please convey our thanks to your Installation man, Mr. Gus Van Besouw, for the efficient way he recently installed our rotary phone.

This type of man is certainly an asset to the Telephone Company. He was most courteous, obliging and considerate while working here and his humor was enjoyed by everyone.

Yours very truly,



CHESTER'S TOOL SUPPLY LIMITED.



GUS VAN BESOUW

Our most valuable asset is a reputation for courteous, friendly, efficient service. It is a source of satisfaction both to the individual employee and to the company as a whole when a letter such as the one cited above is received.



MEDICINE HAT TANK MOVE

Joy-Line Transport of Medicine Hat engaged the assistance of telephone and power company personnel, in January, to clear a path for the moving of a tremendous storage tank. The tank — which was 42' high, 40' wide, and weighed 50 tons—was to be moved by 4 trucks, 2 going forward and 2 backing up.

The first problem was to select a suitable route, since many of the streets were not wide enough for the tank. John Hargreaves, Lethbridge Construction Department, worked closely with power and city officials to select the route.

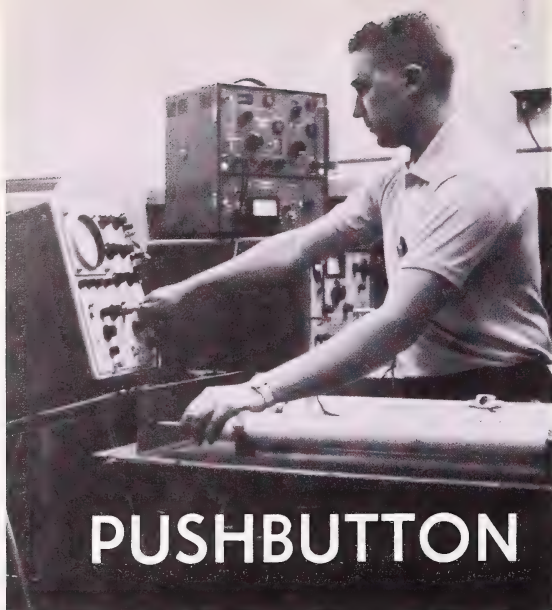
Then came the moving of telephone and power lines by P. D. Carlyle and his crew. Five telephone cables, including one with 300 pairs of wires, had to be lowered onto the street. This was accomplished

by releasing the “dead ends” and allowing the messenger to run slack. Split well casing was placed over the cables to protect them from damage by the vehicles passing over them.

Other problems were encountered along the route, as well. At a bridge, it was found that the tank was too wide to cross. It had to be jacked up sufficiently to ride above the railings on either side.

The telephone company became involved again when the tank came too close to a toll lead. On this occasion, two poles had to be dug up and winched out of the way to give sufficient clearance.

The move was completed in 3 days — a tribute to co-operation between local government, industry, and our own staff.



Gordon Nerenberg tunes duplexers to allow for simultaneous transmitting and receiving of data over the radio system.

PUSHBUTTON PIPELINE

AGT and Timewell Controls Limited are providing telemetering and supervisory control facilities for the new Husky Oil Canada Limited pipeline from Hardisty to Lloydminster.

The 72 mile, 6 inch line is part of a \$6,000,000 project to supply asphaltic crude from Lloydminster to Hardisty for delivery through Interprovincial's system to refineries in the East. Special requirements of the line make precise telemetering and reliable operation of the supervisory controls an absolute necessity.

Lloydminster crude is of such a high viscosity that it cannot be pumped directly through the pipeline. For this reason, condensate must first be pumped from Hardisty to Lloydminster and mixed with the heavy oil. The resulting blend is then returned to Hardisty. As a result, the same line not only handles a diversity of products, but allows for a reversal of flow.

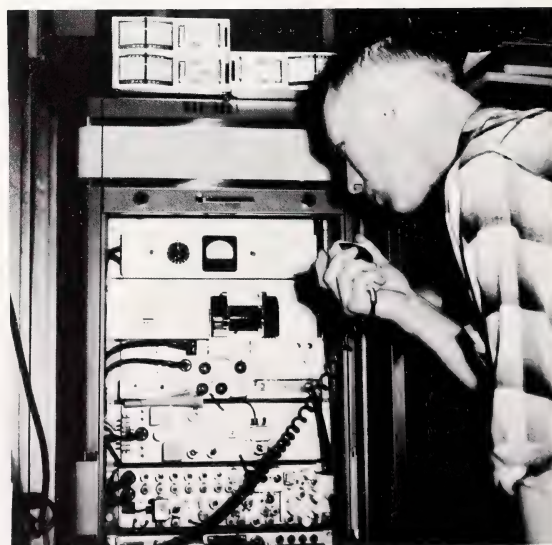
A supervisory control system in Lloydminster makes it possible for a single attendant to operate all of the pump stations from a central control plant. He may pump condensate north from Hardisty, open lines to Wainwright and Kodiak storage, pump Wainwright blend north, pump No. 3 fuel oil south from Lloydminster, pump Lloydminster blend south, and shut down the line.

If any problem should arise within the system, an automatic alarm would give warning. The supervisory system would scan each of the stations, pinpoint the trouble, and report it at once. The attendant would then be able to take any corrective action that might be required.

If a breakdown should ever occur at one of the pump stations, a signal would flash back to the central control panel, automatic equipment would cause the station to be bypassed, and the oil would continue to flow at a proportionately slower pace.

The Husky pipeline is complex in its operation, but telemetering and supervisory control facilities give it the highest degree of reliability and efficiency.

The communication facility for both voice and telemetering channels is a highly reliable radio system. Shown here is the radio relay tower at Battle River pump station.



Stork Club

Coloring the lives of Ronald and Mrs. Bickell is Liana Joy, born January 23rd. Ron works in Calgary's Installation Department.

Born to Mr. and Mrs. Robert Carlson a son, Robert Briand, on January 25th, 1964. Bob is in Calgary's Installation Department.

Calgary's Plant Department staffer Kenneth Port and his wife became the proud parents February 9th of a bouncing baby boy whom they've named Blaine Thomas.

January 24th saw the arrival of a new addition to the Ronald Olsen family. Ron, of the Construction Department, and his wife welcome Gordon Melvin.

Lorri-Anne Nadine, a spanking new baby girl was delivered from Storkland February 18th to the Larry Verhun family. Larry works in Edmonton's Engineering Department.

Edmonton's Engineering Department hosted a new father January 27th with the arrival of a brand new baby boy named Douglas Edward. The proud parents are Jim and Mrs. Fyles.

Keeping the David Young family awake these nights is an addition to the family named Michael Kent, born February 17th. David is in Calgary's Commercial Department.

January 9th saw the arrival of a new addition to the Ariano Pontarollo family. Ariano, of South Commercial Department, and his wife welcome Mark Douglas.

Allan James, a baby boy born February 26th can look forward to the future in the Fred Levsen family. Fred is a staff member of Edmonton's Engineering Department.

Filling a role in the future of Mr. and Mrs. Glyn Ambury is Bradley Jay, born February 13th, 1964. Glyn is Commercial Sales Manager in the Head Office.

Coloring the lives of Morley and Mrs. Kennedy is Sandra Annette, born on February 26th. Morley works in Edmonton's Plant Department.

Born to Mr. and Mrs. John Scott a son, Kenneth Charles, on January 10th, 1964. John is in the South Plant Department. The South Plant Department has hosted a new father, February 24th, with the arrival of Susan Lynn. The proud parents are Jack and Mrs. Reed.

February 26th saw the arrival of a new addition to the Peter Boonstra family. Peter, of the Construction Department, and wife welcome Robyn Loreen.

Patricia Grace, a spanking new baby girl was delivered from Storkland March 9th, 1964, to the Clarence Manulak household. Clarence works in Edmonton's Commercial Sales Department.

February 26th saw the arrival of a surprise package at the home of Alton and Mrs. Tennant. The surprise turned out to be a baby boy named Calvin Lloyd.

The Walter Osypchuk family has a new sound. The producer is a baby boy named Mark Patrick, born March 9th. Walter is in the Plant Department at Edmonton.

The Construction Department hosted a new father, January 4th with the arrival of a brand new baby named Cindy Marie. The proud parents are Robert and Mrs. Ikle.

Keeping the Hugh McDougall family awake these nights is an addition to the family named Cathy Annette, born February 24th. Hugh is in the Construction Department.

March 5th saw the arrival of a new addition to the Stewart Fyffe family. Stewart, of the Revenue Accounting Department, and his wife welcome Katheryn Ann Margaret.

Karen Anne, a baby girl born March 1st can look forward to the future in the Dennis Lindsay family. Dennis is a staff member of Calgary's Plant Department.

Continued on Page 24

NORTHERN CREDIT UNION NEWS



Gary Anderson reads the financial report. Seated, from left to right, are Doug Broderick, Barbara Read, and Ron Baldwin.

Seventy-five members of the Credit Union got together in the Head Office cafeteria for the twenty-second Annual General Meeting, held for the second time in the form of a smorgasbord supper.

R. Kessler presided over the meeting, and after reports from the committees which reflect an extremely satisfactory state of business in the Credit Union, announced a 5% dividend for the year 1963. He pointed out that this was the highest dividend being paid by any Credit Union of which we have knowledge, and stressed the investment value of shares in the Credit Union, plus the advantage of borrowing from the Union rather than using up precious capital, which is difficult to replace.

Mr. D. Broderick of C.U.N.A. gave an extremely interesting talk on Credit Union affairs outside our own building and quoted figures with borrowing from finance companies or banks. Mr. R. Fowler of the Provincial Government commented on the annual report as verified by the auditors, and the president adjourned the meeting at 9:00 p.m.

This proved to be a very lively and enjoyable meeting, and many members have expressed the hope that the Annual General Meeting will continue to be held in this form.

SPORTS

IT'S HOCKEY, SO THEY SAY

This year in hockey it's 180 miles between the sweet smell of success and one bitter memory. The shock came like a lightning bolt at the Lacombe Arena during the annual Calgary-Edmonton hockey game held in February.

The first period ended with 9 goals registered on the board. The second added 6 more, and with four minutes to play in the game, another 6 were added.

All this may sound like an end to end game that lacked defencemen and goal tenders, but herein the shock doth lie. If your mathematics is up to what it was a few years ago, you now see 21 goals registered here and the stopper is they were all scored by the same team.

It was only at the 16 minute mark of the third period that Ron Badduke spoiled a humiliating shut-out.

Yes, Edmonton still has the Gerry's Make-Up Service Trophy, but if any consolation can be drawn from this report there were five former Calgarians on the powerful Edmonton aggregation.

A scoring summary you ask? Well fans, read on. For Edmonton: Tom Bettley 4, Jack Smith 3, Bill Bond 3, Scott Blackburn 3, Jim Pettinger 3, Ken Stewart 2, Keith Bacon 2, and Don MacFarland 1. The assists are not mentioned, but every player on the Edmonton Club was in on the scoring. For Calgary: Ron Badduke 1.

For surprises, no penalties were called, not even on Bob Forrest, thanks to referees George Benson and Doug Brown.

—Don Henry

First - Jim Stewart, Ron Ponich, Orest Eveneshen and Pat Hryciw.



Second - Ed Christiansen, Audrey Merriam, Bob Veres, Yvette Gareau.



FERGUSON TROPHY

The 13th annual playoff for the Ferguson Trophy was held on March 21 in Calgary. The Jim Stewart rink defeated the Robert Ooms rink of Calgary 10-6 in a sudden death finish to recapture the trophy for Edmonton.

Following the curling, a banquet and dance were held in the Trade Winds Motel. At this time, the Ferguson Trophy was presented to the winning rink by Bill Loudfoot, president of the Calgary AGT Curling Club.

Trophies were also presented to the top two rinks in the Calgary League. The Ed Christiansen rink captured top spot for league play, and the Robert Ooms rink took second place.

All agreed that the curling and banquet were a real success, thanks to the efforts of Bill Loudfoot and the executive.

Third - Robert Ooms, Eileen Sanders, Frank Ooms and Raynell Graves.





Second event winners—Bellamy Hill Manor Centaurs—Edmonton



Third event winners—The Roy Bates team—Calgary

INSTALLERS' BONSPIEL

On March 7th, the third annual Equipment Installers' Bonspiel was held at High River. Teams from Lethbridge, Calgary and Edmonton entered the one day 'spiel with Calgary teams taking home eight of the twelve prizes.

The event was a whopping success both from the curling and the social point of view. Sixteen teams entered the 'spiel and there follows a list of the winners in each event.

FIRST EVENT

First

Gordon Scarlett ____ Skip
Ed LeGeyt ____ Third
Jack Ikeda ____ Second
Joan Scarlett ____ Lead

Second

Jim Olstead ____ Skip
Nigel Way ____ Third
Grace Olmstead ____ Second
Bill Traill ____ Lead

Third

Ben Wilson ____ Skip
George Megella ____ Third
Helen McKenzie ____ Second
Julie Megella ____ Lead

Fourth

Gene McKinley ____ Skip
Stan Trout ____ Third
Yvette Gareau ____ Second
Glen Reynolds ____ Lead

SECOND EVENT

First

Al Shelton ____ Skip
Don Henry ____ Third
Herb Comben ____ Second
Chuck Barry ____ Lead

Second

Gordon Blow ____ Skip
George Bowen ____ Third
Howie Stevens ____ Second
Eleanor Stevens ____ Lead

Third

Dennis Ferguson ____ Skip
Stu LePard ____ Third
Doug Mahon ____ Second
Jean Mahon ____ Lead

Fourth

Reg Hill ____ Skip
Joe Rose ____ Third
Ron Bickell ____ Second
Bea Hill ____ Lead

AGT – CITY 'SPIEL

The City of Edmonton telephone system made it two in a row when they again won the Northern Electric Trophy in the now annual event. Ten teams were entered from the City and ten from the AGT. The city won 6 of the ten games played. Following the games, a luncheon was served by Mrs. Al Bullock and Mrs. Malcolm MacDonald at which Northern Electric representative Mark Gerst presented the N.E. Trophy to City captain, Wilf Kinney. The 'spiel was again a success and plans are afoot for expansion of the event in '65.

ALBERTA CALLS, MARCH-APRIL, 1964



First event winners—Gordon Scarlett's rink—Calgary

THIRD EVENT

First

Roy Bates ____ Skip
George James ____ Third
Ray Blaine ____ Second
Ed Sidorchuk ____ Lead

Second

Jim Scarlett ____ Skip
Ron Scarlett ____ Third
George Forrest ____ Second
Micki Scarlett ____ Lead

Third

Ron Nastiuk ____ Skip
Bill Wells ____ Third
John Mitchell ____ Second
Dave Bridarolli ____ Lead

Fourth

Warner Stewart ____ Skip
Gordon Foreman ____ Third
Bruce Thurber ____ Second
Joyce Stewart ____ Lead



AGT team captain Cliff Keatley congratulates City captain Wilf Kinney as N.E. representative Mark Guerst presents the trophy to the City victors.



SWEEP!

Lacombe and Sylvan Lake will never be quite the same again after playing hosts to this year's AGT bonspiel.

Some 192 curlers and a number of spectators poured into the towns for the two-day event. Hotels and motels were filled to overflowing.

The first games took place on the Saturday morning, and soon the rinks were resounding with

assorted cries—Sweep! You missed the broom! You gave me the wrong ice!

A banquet provided relaxation for the curlers on Saturday evening, and then it was back for the start of the eights the following morning. The finals were played at 4 o'clock Sunday afternoon.

When the last rock had been thrown and the last tired player had finished sweeping, the results stood as follows:

DIVISION A		
First	Second	Third
Bill Gray	Norm Sarofen	Doug Baldwin
Harry Lunde	Ken Stewart	Darl Charlton
Mel Barr	Chuck Dow	Fred Foster
Ron Venne	Howie McNeely	Wilf Waters

DIVISION B		
First	Second	Third
Dave Saul	Bruce Bruyer	Jake Mitchell
Gord Pascoe	Bob Mitchel	Glen Plowman
Ray Hanley	Ross Spiers	Ian Dudgeon
Bill Sharp	Harold Page	Dave Bekker

DIVISION C

First
Lee Shultz
Warren Hansen
Gene Orcheski
Milt Proctor

Second
Elmer McDonough
Bob Miller
Vern Ogilvie
Sid Smith

It was a strenuous week-end, but lots of fun, and the curlers are already looking forward to the 1965 'spiel in Calgary.

AGT CURLING CHAMPS

It's not a weather report when we say it was Gray in Regina on February 22nd and 23rd. The only cast was that of skip Bill Gray, third Harry Lunde, second Malcolm Barr, and lead Ron Venne, as this Alberta foursome continued their winning ways.

The winning ways we speak of started at Lacombe during the Provincial Bonspiel. Of the 48 rinks entered from Lethbridge to Peace River, Bill Gray proved he had a fabulous quartet that could ably represent Alberta in the Interprovincial Bonspiel in Regina.

Arriving in Regina Friday morning to a whirlwind tour and later to a reception and dance, the visiting curlers were met with a friendly welcome, but Saturday morning it was down to business.

The first draw saw Saskatchewan losing to Manitoba, with Alberta having the bye. Then at 12:00 noon, Alberta defeated Saskatchewan 10-4, and in the afternoon scored an 8-5 victory over Manitoba.

A welcome guest to a Saturday reception for the curlers and provincial representatives was '63 Brier Champion, Ernie Richardson.

Then, the following morning, it was back to the rink and the final game against Manitoba. This resulted in an 8-2 win for Alberta and a perfect record for Bill Gray and his Alberta curlers.

And so to the victor the spoils and from all in AGT our congratulations to Bill and his team and also thanks to Jim Funk of Red Deer for the fine representation they all gave Alberta Government Telephones.

This report on the Interprovincial Bonspiel is also combined with a request for the full support of curlers—in fact all employees of AGT—to make the Alberta hosted Interprovincial Bonspiel for 1965 in Edmonton a success.

—Don Henry

The return of the victors at the C.P.R. station (l to r) Ron Venne, Bill Gray, Malcolm Barr and Harry Lunde.



SALUTE TO SERVICE



35 YEARS

Jim H. Marr
Personnel
Edmonton



Andy Gilmore
Revenue
Accounting



25 YEARS

Ron Linsdell
H.O. Plant
Edmonton



20 YEARS

Roy Usher
Service Engineer
Edmonton

15 YEARS

Don F. Baillie H.O. Plant—Edmonton
Jim A. Cameron Construction—Calgary
Murray W. McLeod District Plant—Medicine Hat
Bob T. Plant District Plant—Calgary
Al Berrington Installation—Calgary
Duncan Ballantyne District Plant—Calgary
Art Hinchelwood Installation—Calgary
Ron Wornstaff District Plant—Grande Prairie
Al C. Crawford District Plant—Calgary
Bert A. Rose Outside Plant Eng.—Edmonton
Tommy C. Campbell District Commercial—Calgary

10 YEARS

Mrs. Dolores Gellings City Traffic—Calgary
Alf D. Hancock .. Equipment & Buildings Eng.—Edmonton

Doug Mallet-Paret H.O. Plant—Edmonton
Miss Yvonne Perry District Traffic—Brooks
Miss Anna Moderwell Rev. Accounting—Edmonton
W. Jack Lane City Traffic—Calgary
Mrs. Mona Stewart Rev. Accounting—Calgary
Dave C. Blencowe District Plant—Calgary
Frank A. Halverson Construction—Calgary
Wm. L. E. Clark District Plant—Calgary
Gavin Hamilton Sales—Calgary
Miss Alice Peterson District Commercial—Edmonton
Ed. R. Pruden District Plant—Calgary
Joe P. Cleary District Plant—Drumheller
Wm. A. Loudfoot District Plant—Calgary
Luke Holleman .. Equipment & Buildings Eng.—Edmonton
George Maga Buildings—Edmonton
Chas. Ott Buildings—Edmonton
Rudy S. Collins Stores—Calgary



It is with deep regret that we announce the passing of Mr. H. H. Doucette, March 20, 1964.

Mr. Doucette commenced his career with Alberta Government Telephones as a Field Inspector in the Commercial Department on March 1, 1920. In July of the same year, he moved into the office as Clerk, and in August of the following year he became Agent, still in the same department. In August of 1923, he assumed the duties of District Commercial Clerk, where he remained until June 6, 1939, when he switched to the role of Travelling Auditor.

In January, 1940, Mr. Doucette entered the Canadian Army Active Force. He served for 7 years, during which time he rose to the rank of Major.

Resuming his career with Alberta Government Telephones, Mr. Doucette took up his work as Travelling Auditor. Then, in the fall of 1948, he became Commercial Methods Supervisor. Three years later, he was appointed Edmonton District Commercial Superintendent. In June, 1960, he became Assistant General Commercial Manager. In January, 1961, he was appointed to the executive as General Commercial Manager, the position which he held until his retirement, September 30, 1961.

Mr. Doucette will long be remembered for his years of faithful service to Alberta Government Telephones and for his sincere friendship toward those with whom he worked.

He is survived by his wife, Alice; two brothers, Staley and Andrew; one daughter, Mrs. Shirley Bourne; and two sons, Ron and Bill, both of whom are with AGT.



PIONEER NOTES!

NOTICE BOARD

TRANSFER TO LIFE MEMBERSHIP

D. F. Wilson,
14315 - 99th Avenue,
Edmonton, Alberta.

Miss Amelia Gillespie,
Box 391,
Fort Macleod, Alberta

CHANGE OF ADDRESS

Mrs. V. F. Crawford,
1947 Bonneville Drive,
Box 642,
Sherwood Park, Alberta

W. C. Blair
Ste. 2,
12327 - 102nd Avenue,
Edmonton, Alberta.

W. J. Ragan,
Ste. 205,
The Silhouette Apt.,
2050 Nelson Street,
Vancouver 5, B.C.

L. P. Sammon,
1024A-13 Avenue S.W.,
Calgary, Alberta.

LETTERS TO THE SECRETARY

Dear Sir:

Thank you so very much for the lovely flowers I have received from the telephone pioneers and all the get well cards and wishes from my many telephone friends.

Yours Sincerely,
(signed) Alice Cordingley

Dear Sir:

On Bill's behalf I would like to thank the Pioneers for the lovely flowers you sent to him in hospital.

He is still enjoying them and I am sure they have cheered him up immensely.

Yours sincerely,
(signed) Margery Mallen

Dear Sir:

On behalf of my wife, please let me convey her sincere thanks and appreciation for the lovely bouquet of flowers sent to her during her recent illness.

Sincerely,
(signed) W. Shirreffs

Dear Sir:

Thank you very much for the lovely flowers sent to my husband recently. We greatly appreciate your thoughtfulness.

Yours truly,
(signed) Mrs. G. F. Pauling

Clive, Alberta

Mr. J. W. Dodds,
General Manager,
Alberta Government Telephones,
Edmonton, Alberta.

Dear Sir:

I would like to extend my sincere thanks for the lovely Service Scroll and cheque that were presented to me by Mr. Glenfield the night of the telephone clinic.

Sincerely,
(signed) Mrs. Margaret Duffy

CALGARY PIONEER SOCIAL

Approximately fifty Telephone Pioneers and friends gathered in the cafeteria on Friday, February 14, 1964, to view our hobby display. Several very interesting and ingenious pieces of art were contributed and, while the number of contributors was somewhat lacking, it definitely had no bearing on the quantity or quality.

Contributors were:

Mr. E. Cordwell—Buildings Maintenance

Mr. A. McNicol—Installation Department

Mr. J. Nash—Life Member

After a few rounds of "Bingo", which appeared to be enjoyed by the group, a delightful and tasty lunch was presented and served up by Mrs. G. Hemmings and her charming helpers.

The luncheon having proved very sufficient, the group then viewed the film "Beyond The Furrow", a quite informative and interesting one on life in the Foothills.

This terminated the events of the evening.

Continued from Page 19

STORK CLUB ---

Born to Mr. and Mrs. Erwin L. Schatzlein a son, Donald Lawrence, on January 16th, 1964. Erwin is in Edmonton's District Commercial Department.

Calgary's Installation Department staffer Ronald Milton and his wife became the proud parents December 29th of a bouncing baby boy, Rodney Wayne.

January 12th saw the arrival of a new addition to the Cornelis Stam family. Cornelis, of Calgary's Commercial Department, and his wife welcome Catherine Elaine.

Piero Garry, a spanking new baby boy was delivered from Storkland January 4th to the Giuseppe Gaspari household. Giuseppe works in Calgary's Building Maintenance Department.

The James Smith family has a new sound. The producer is a baby boy named Richard Duncan, born January 23rd. Jim is Plant Foreman in the Calgary South Plant Department.

Edmonton's Engineering Department hosted a new father, February 4th with the arrival of a brand new baby named Matthew James. The proud parents are Matthew and Mrs. Thomson.

Keeping the Harry Davison family awake these nights is an addition to the family named Michael Phillip, born January 13th. Harry is supervisor of Traffic Results and Costs.

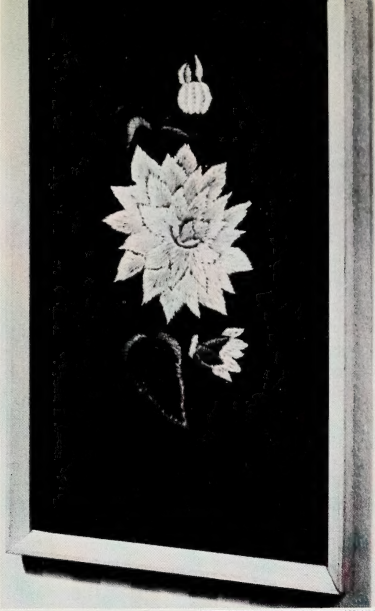
Heather Anne, a baby girl born January 24th can look forward to the future in the Paul Pierre family. Paul is a staff member of Edmonton's Plant Department.

Filling another role in the future of Mr. and Mrs. Arie Wolfert is Beverly Karen, born January 21st. Arie is in Edmonton's Plant Department.

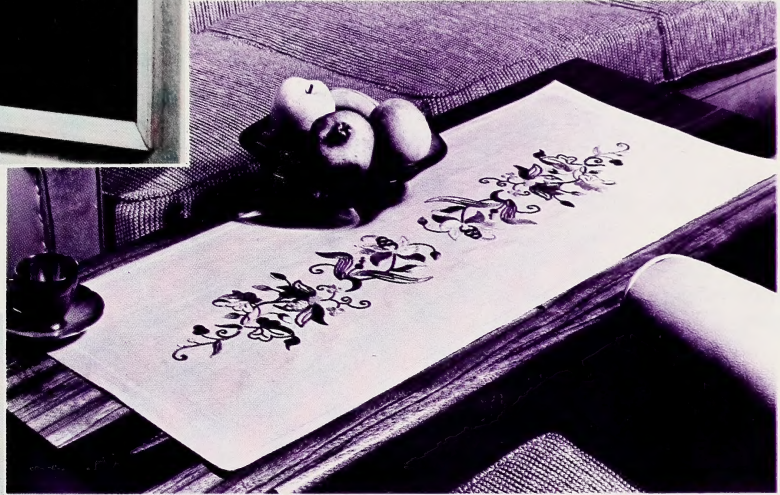
“For the GIRLS”



PICTURE—Here's something quite original, an embroidered picture which will certainly brighten up any room of your home. Send a self-addressed stamped envelope to the Editor and ask for Leaflet No. E-8633.



RUNNER —Add zest and colour to your furniture with this attractive looking runner. It has beautiful effect and will surely draw admiring glances from visitors. Send a self-addressed stamped envelope to the Editor and ask for Leaflet No. E-7596.



CROCHETED DOLL—Your daughter will most likely appreciate you making this darling crocheted doll for her. Easy to crochet and most important very rapidly done. Send a self-addressed stamped envelope to the Editor and ask for Leaflet C-8655.



ARABIAN SLIPPERS—Take time to make up those “Arabian Slippers” for yourself. They will undoubtedly be exclusive to you and at the same time be admired by your friends. Send a self-addressed stamped envelope to the Editor and ask for Leaflet No. CPK-9518.



ACCOUNTING

STATION DEVELOPMENT

January, 1964

	Alberta Government Exchange	Telephones X-Lines	Mutual Co. and P.O.P.L. Stations
Northern District	Gain 640	Gain 12	Gain 139
Southern District	Gain 294	Gain 13	Gain 51
Calgary City ---	Gain 589		
	Gain 1523	Gain 25	Gain 190

A.G.T. Exchange Stations	-----	291,381
A.G.T. X-Line Stations	-----	2,570
Mutual Co. & P.O.P.L. Stations		36,645

February, 1964

	Alberta Government Exchange	Telephones X-Lines	Mutual Co. and P.O.P.L. Stations
Northern District	Gain 541	Gain 8	Gain 6
Southern District	Gain 338	Gain 9	Gain 69
Calgary City --	Gain 719		
	Gain 1598	Gain 17	Gain 75

A.G.T. Exchange Stations	-----	292,979
A.G.T. X-Line Stations	-----	2,587
Mutual Co. & P.O.P.L. Stations		36,720

	January, 1964	January, 1963
Northern District	\$1,519,921.78	\$1,211,592.39
Southern District	827,307.29	700,819.58
Calgary City -----	1,524,226.83	1,454,422.61
	\$3,871,455.90	\$3,366,834.58

	February, 1964	February, 1963
Northern District	\$1,302,795.65	\$1,163,129.21
Southern District	671,934.71	643,519.27
Calgary City -----	1,221,642.19	1,191,261.90
	\$3,196,372.55	\$2,997,910.38

TRAFFIC

CALGARY DISTRICT

The total number of messages for the month of February 1964 in the city of Calgary, amounted to 349,157 an increase of 54,729 over February, 1963. The following figures will show the break-down by Units as compared with the figures for the same period one year ago.

	Feb. 1964	Feb. 1963
Unit #1	102,494	88,157
Unit #2	128,532	106,987
Unit #4	118,131	99,284

The Information Unit completed a total of 686,694 calls during February, an increase of 223,975 over the same period one year ago. The following figures will show the break-down on the various calls as compared with the same period one year ago.

	Feb. 1964	Feb. 1963
Toll Information	77,065	49,156
Local Information	432,338	277,052
Intercept	106,696	75,731
Rate & Route	43,838	33,534
P.A.B.X.	26,757	27,246

The Service Advisors reported 2 P.B.X. and 5 P.A.B.X. switchboard installations for February, as well as 2 Type 33 A.S.R. TWX for the City of Calgary and 1 each of Type 33 A.S.R. and 33 P.S.R. TWX installations in Medicine Hat.

NORTH DISTRICT

During the month of February 1964, there were 801,344 calls completed for the North District as compared to 692,991 calls completed during February 1963. These figures show an increase of 108,353 or 15.6%.

Edmonton calls completed for February 1964, totalled 271,080 as compared to 230,331 calls completed during the month of February 1963. These figures show an increase of 40,749 or 17.7%.

C.D.O. completed calls not accounted for in the Edmonton figures, but handled by Edmonton totalled 140,286 for February 1964 as compared to 110,408 for February 1963. These figures show an increase of 29,878 or 27.1%.

The total number of calls completed for the North District, excluding Edmonton and Edmonton C.D.O. messages for the month of February 1964, totalled 389,978 as compared to 352,252 for February 1963. These figures show an increase of 37,726 or 10.7%.

SOUTH DISTRICT

Calls completed for the month of February, 1964 including DDD Messages in the South District totalled 468,551 which was an increase of 44,198 calls over the same month in 1963.

High increase in calls completed in February were as follows:

Red Deer 29%	Drumheller 15%
Brooks 27%	Medicine Hat 13%
Hanna 27%	Lethbridge 5%
Stettler 20%	

LONG DISTANCE TRAFFIC — Month of February 1-29, 1964

Toll Center or C.L.R. Tributary	COMPLETED CALLS		Increase Over Last Year		Decrease From Last Year	
	February 1963	February 1964	Calls	%	Calls	%
NORTH DISTRICT						
Athabasca	5388	5526	138	2.6	---	---
Barrhead	8986	9506	520	5.8	---	---
✓Beaverlodge	2676	46	---	---	2630	98.3
Bonnyville	912	1082	170	18.6	---	---
Camrose	40067	52448	12381	30.9	---	---
#Cherhill	20	---	---	---	---	---
#Daysland	2615	85	---	---	2530	96.4
Edmonton	340739	411366	70627	20.7	---	---
Edson	18054	21913	3859	21.4	---	---
Evansburg	1669	270	---	---	1399	83.8
Falher	721	1122	401	55.6	---	---
Grande Prairie	35067	48535	13468	38.4	---	---
#Hardisty	1281	---	---	---	---	---
High Prairie	10317	10037	---	---	280	2.7
Hines Creek	346	514	168	48.6	---	---
Holden	1667	1944	277	16.6	---	---
Lac La Biche	2924	3379	455	15.5	---	---
Lamont	3435	3784	349	10.2	---	---
Lloydminster	18445	21316	2871	15.6	---	---
Manning	252	306	54	21.4	---	---
#Mannville	2452	---	---	---	---	---
McLennan	2987	2143	---	---	844	28.3
Morinville	4135	4318	183	4.4	---	---
Myrnam	561	580	19	3.4	---	---
Peace River	34873	41260	6387	18.3	---	---
#Provost	361	---	---	---	---	---
Redwater	4815	5028	213	4.4	---	---
Ryley	1665	1629	---	---	36	2.3
St. Paul	24664	26030	1366	5.5	---	---
#Sangudo	365	---	---	---	---	---
#Sedgewick	2036	---	---	---	---	---
Sexsmith	3493	3861	368	10.5	---	---
Spirit River	5618	5604	---	---	14	.2
✓Stony Plain	8321	---	---	---	---	---
#Thorsby	1892	---	---	---	---	---
Tofield	4417	3951	---	---	466	10.6
Valleyview	1776	2957	1181	66.5	---	---
Vegreville	20954	34102	13148	62.7	---	---
✓Vermillion	7430	---	---	---	---	---
Viking	4257	4272	15	.4	---	---
Vilna	685	580	---	---	105	15.3
#Wabamun	204	---	---	---	---	---
Wainwright	14073	17950	3877	27.5	---	---
Waskatenau	8207	8270	63	.8	---	---
Westlock	14846	19656	4810	32.4	---	---
Wetaskiwin	22323	25974	3651	16.4	---	---
Total	692991	801344	108353	15.6	---	---

CALGARY DISTRICT

Calgary	294428	349157	54729	18.6	---	---
TOTAL	294428	349157	54729	18.6	---	---

Toll Center or C.L.R. Tributary	COMPLETED CALLS		Increase Over Last Year		Decrease From Last Year	
	February 1963	February 1964	Calls	%	Calls	%
SOUTH DISTRICT						
✓Alix	2687	---	---	---	---	---
#Bentley	3407	119	---	---	3288	96.5
Brooks	21678	27478	5800	26.8	---	---
Cardston	5725	5925	200	3.5	---	---
Carstairs	5142	4274	---	---	868	16.9
Coronation	2379	2843	464	19.5	---	---
#Delburne	2200	84	---	---	2116	96.2
✓Didsbury	4914	---	---	---	---	---
Drumheller	19173	22005	2832	14.8	---	---
#Empress	915	---	---	---	---	---
Foremost	527	554	27	5.1	---	---
✓Fort Macleod	7729	249	---	---	7480	96.8
Hanna	8066	10216	2150	26.7	---	---
Lethbridge	---	89280	---	---	---	---
Lethbridge	---	---	---	---	---	---
DDD	---	56076	---	---	---	---
Lethbridge	---	---	---	---	---	---
Total	125655	145356	19701	15.7	---	---
Medicine Hat	28406	32155	3749	13.2	---	---
Nanton	4341	3965	---	---	376	8.7
✓Okotoks	6252	---	---	---	---	---
Oyen	4697	5466	769	16.4	---	---
Red Deer	87175	103643	16468	18.9	---	---
Red Deer	---	---	---	---	---	---
DDD	66471	86296	19825	29.8	---	---
Red Deer	---	---	---	---	---	---
Total	153646	189939	36293	23.6	---	---
Stavely	1588	1409	---	---	179	11.3
Stettler	23594	28243	4649	19.7	---	---
Turner Valley	4900	5997	1097	22.4	---	---
Vulcan	4802	5856	1054	21.9	---	---
TOTAL	442423	492133	49710	11.2	---	---

RECAPITULATION

Completed Calls February, 1964	1,642,634	---	---
Completed Calls February, 1963	1,429,842	---	---
Increase Over Last Year	212,792	14.9%	---

✓Converted to CDO office

#Converted to full tributary office

NOTE: Heavy decreases in toll traffic at some offices indicate re-centering under Toll Fundamental Plan.

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Department, Ottawa.



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